

# Reporting Standard SRS 251.0

### Insurance

## Objective of this reporting standard

This Reporting Standard sets out requirements for the provision of information to APRA relating to acquired insurance arrangements within a registrable superannuation entity or defined benefit registrable superannuation entity.

It includes Reporting Form SRF 251.0 Insurance arrangements, Reporting Form SRF 251.1 Insurance coverage, Reporting Form SRF 251.2 Insurance payments, Reporting Form SRF 251.3 Insurance premiums, Reporting Form SRF 251.4 Insurance table arrangements and associated specific instructions.

### **Authority**

1. This Reporting Standard is made under section 13 of the *Financial Sector (Collection of Data) Act 2001*.

### **Purpose**

2. Information collected under this Reporting Standard is used by APRA for the purposes of prudential supervision and publication. It may also be used by the Australian Securities and Investments Commission.

#### **Application**

3. This Reporting Standard applies to each registrable superannuation entity (RSE) licensee (RSE licensee) in respect of each RSE and defined benefit RSE within its business operations<sup>1</sup>.

<sup>&</sup>lt;sup>1</sup> For the purposes of this Reporting Standard, an RSE licensee's 'business operations' includes all activities it conducts as an RSE licensee (including the activities of each RSE of which it is the licensee), and all other activities of the RSE licensee to the extent that they are relevant to, or may impact on, its activities as an RSE licensee. For the avoidance of doubt, if the RSE licensee is trustee of more than one RSE or defined benefit RSE, the RSE licensee must separately provide the information required by this Reporting Standard for each

#### Commencement

4. This Reporting Standard commences at the start of the day after the day it is registered on the Federal Register of Legislation.

## Reporting periods

5. The RSE licensee must provide the information required by this Reporting Standard for the reporting periods, by the due dates, set out in the table below.

Reporting Form	Reporting Table	Reporting Period	Due date	First Reporting Period
Reporting Form SRF 251.0 – Insurance arrangements (SRF 251.0)	Table 1 Insurance arrangements	Each year ending on 30 June	Within 3 months after the end of the relevant reporting period	The year ending on 30 June 2025
Reporting Form SRF 251.1 – Insurance coverage (SRF 251.1)	Table 1 Insurance offerings  Table 2 Member insurance choice	Each year ending on 30 June	Within 3 months after the end of the relevant reporting period	The year ending on 30 June 2025
Reporting Form SRF 251.2 – Insurance payments (SRF 251.2)	Table 1 Premiums paid  Table 2 Claims admitted  Table 3 Claims paid  Table 4 Claims processing  Table 5 TPD assessment	Each year ending on 30 June	Within 3 months after the end of the relevant reporting period	The year ending on 30 June 2025
Reporting Form SRF	Table 1 Insurance	Each year ending on 30	Within 3 months after	The year ending on

RSE or defined benefit RSE within its business operations. An RSE licensee that does not have any RSEs or defined benefit RSEs within its business operations is not required to provide information under this Reporting Standard.

Reporting Form	Reporting Table	Reporting Period	Due date	First Reporting Period
251.3 – Insurance premiums (SRF 251.3)	tables Table 2 Insurance premiums	June	the end of the relevant reporting period	30 June 2025
Reporting Form SRF 251.4 – Insurance table arrangements (SRF 251.4)	Table 1 Insurance table arrangements	Each year ending on 30 June	For the first reporting period: 15 December 2025  For subsequent reporting periods: within 3 months after the end of the relevant reporting period	The year ending on 30 June 2025

#### Quarterly attestation required

- 6. An RSE licensee must provide APRA an attestation that the information it last provided APRA on SRF 251.3 and SRF 251.4 under this Reporting Standard is still accurate as at the end of every calendar quarter (i.e. the periods ending 30 September, 31 December, 31 March and 30 June each year) or that the RSE licensee has, or will be, providing updated information to APRA in accordance with paragraph 8.
- 7. An RSE licensee to which this Reporting Standard applies must provide information required under paragraph 6, within 28 calendar days after the end of each calendar quarter.

#### Ad-hoc information required

8. Where there is a change in circumstances that results in information reported on SRF 251.3 and/or SRF251.4, on or after 1 July 2023, to no longer be accurate, the RSE licensee must provide updated information required by this Reporting Standard within 28 calendar days after the end of the calendar quarter in which the change occurred for the periods ending 30 September, 31 December and 31 March.

#### **Notices**

9. If, having regard to the particular circumstances of an RSE and defined benefit RSE, APRA considers it necessary or desirable to obtain information more or less frequently than as provided by paragraph 5, APRA may, by notice in writing, change the reporting periods for the particular RSE or defined benefit RSE.

- 10. Where APRA has changed the reporting periods under paragraph 9, the RSE licensee must provide the relevant information within the time specified by the notice in writing.
- 11. APRA may grant, in writing, an RSE licensee an extension of a due date with respect to one or more RSEs or defined benefit RSEs within its business operations, in which case the new due date for the provision of the information will be the due date on the specified notice of extension.

*Note:* For the avoidance of doubt, APRA's expectation is that if the due date falls on a day other than a usual business day, an RSE licensee will submit the information required no later than the due date.

#### Form and method of submission

12. The information required by this Reporting Standard must be given to APRA in electronic format using an electronic method available on APRA's website or by a method notified by APRA prior to submission.

#### **Quality control**

- 13. The information provided by an RSE licensee under this Reporting Standard must be the product of systems, procedures and internal controls that have been reviewed and tested by the RSE auditor of the RSE, or defined benefit RSE to which the information relates<sup>2</sup>. This will require the RSE auditor to review and test the RSE licensee's systems, procedures and internal controls designed to enable the RSE licensee to report reliable information to APRA. This review and testing must be done on:
  - (a) an annual basis or more frequently if necessary to enable the RSE auditor to form an opinion on the reliability and accuracy of information; and
  - (b) at least a limited assurance engagement consistent with professional standards and guidance notes issued by the Auditing and Assurance Standards Board as may be amended from time to time, to the extent that they are not inconsistent with the requirements of *Prudential Standard SPS 310 Audit and Related Matters* (SPS 310).
- 14. All information provided by an RSE licensee under this Reporting Standard must be subject to systems, processes and controls developed by the RSE licensee for the internal review and authorisation of that information. It is the responsibility of the Board and senior management of the RSE licensee to ensure that an appropriate set of policies, procedures and controls for the authorisation of information submitted to APRA is in place.

#### **Authorisation**

15. When an officer or agent of an RSE licensee provides the information required by this Reporting Standard using an electronic format, the officer or agent must digitally sign the relevant information using a digital certificate acceptable to APRA.

<sup>&</sup>lt;sup>2</sup> Refer also to Prudential Standard SPS 310 Audit and Related Matters (SPS 310).

- 16. If the information required by this Reporting Standard is provided by an agent who submits the information on the RSE licensee's behalf, the RSE licensee must:
  - (a) obtain from the agent a copy of the completed form with the information provided to APRA; and
  - (b) retain the completed copy.
- 17. An officer or agent of an RSE licensee who submits the information under this Reporting Standard for, or on behalf of, the RSE licensee must be authorised by either:
  - (a) the Chief Executive Officer of the RSE licensee; or
  - (b) the Chief Financial Officer of the RSE licensee.

#### Minor alterations to forms and instructions

- 18. APRA may make minor variations to:
  - (a) a form that is part of this Reporting Standard, and the instructions to such a form, to correct technical, programming or logical errors, inconsistencies or anomalies; or
  - (b) the instructions to a form, to clarify their application to the form,

without changing any substantive requirement in the form or instructions.

19. If APRA makes such a variation, it must notify each RSE licensee that is required to report under this Reporting Standard.

#### **Transition**

20. An RSE licensee to which this Reporting Standard applies must report under the old reporting standard in respect of a transitional reporting period. For these purposes:

*old reporting standard* means the reporting standard revoked in the determination making this Reporting Standard; and

transitional reporting period means a reporting period under the old reporting standard:

- (a) that ended before 30 June 2025; and
- (b) in relation to which the RSE licensee was required, under the old reporting standard, to report by a date on or after the date of revocation of the old reporting standard.

Note: For the avoidance of doubt, if an RSE licensee was required to report under an old reporting standard, and the reporting documents were due before the date of revocation of the old reporting standard, the RSE licensee is still required to provide any overdue reporting documents in accordance with the old reporting standard.

#### Interpretation

21. In this Reporting Standard:

APRA means the Australian Prudential Regulation Authority established under the

Australian Prudential Regulation Authority Act 1998.

**Chief Executive Officer** means the chief executive officer of the RSE licensee, by whatever name called, and whether or not he or she is a member of the Board of the RSE licensee<sup>3</sup>.

*Chief Financial Officer* means the chief financial officer of the RSE licensee, by whatever name called.

defined benefit RSE has the meaning of defined benefit fund in subsection 10(1) of the SIS Act.

*due date* means the relevant due date under paragraph 5, 7, 8, 10, or, if applicable, paragraph 11 of this Reporting Standard.

**reporting period** means a period mentioned in paragraph 5 or, if applicable, paragraph 9 of this Reporting Standard.

**RSE** means a registrable superannuation entity as defined in subsection 10(1) of the SIS Act that is not a defined benefit RSE, pooled superannuation trust, small APRA fund or single member approved deposit fund<sup>4</sup>.

**RSE auditor** means an auditor appointed by the RSE licensee to perform functions under this Reporting Standard.

**RSE licensee** has the meaning given in subsection 10(1) of the SIS Act.

**SIS** Act means Superannuation Industry (Supervision) Act 1993.

- 22. In this Reporting Standard, unless an instrument is not disallowable or a contrary intention appears, a reference to an Act, Regulation, Prudential Standard, Reporting Standard, Australian Accounting Standard or Auditing Standard is a reference to the instrument as in force or existing from time to time.
- 23. Where this Reporting Standard provides for APRA to exercise a power or discretion, this power or discretion is to be exercised in writing.

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<sup>&</sup>lt;sup>3</sup> Refer to Prudential Standard SPS 510 Governance.

<sup>&</sup>lt;sup>4</sup> For the purposes of this Reporting Standard, 'pooled superannuation trust' has the meaning given in subsection 10(1) of the SIS Act, 'small APRA fund' means a superannuation entity that is a regulated superannuation fund, within the meaning of the SIS Act, which has no more than six members and 'single member approved deposit fund' means a superannuation entity that is an approved deposit fund, within the meaning of the SIS Act, which has only one member.

# **Insurance arrangements**

## **Instruction Guide**

This instruction guide is designed to assist in the completion of *Reporting Form SRF 251.0 Insurance arrangements* (SRF 251.0). This form collects information on the acquired insurance arrangements of a registrable superannuation entity (RSE) and defined benefit RSE.

### General directions and notes

#### Reporting level

SRF 251.0 must be completed for each registrable superannuation entity (RSE) and defined benefit RSE.

#### Reporting tables

Tables described in this reporting form list each of the data fields required to be reported. The data fields are listed sequentially in the column order that they will appear in the reported data set. Constraints on the data that can be reported for each field have also been provided.

The Unique identifier column indicates which field or fields form the primary key of the table. Where a field has 'Y' in the Unique identifier column, this denotes that this field forms part of the primary key for the table. A blank cell in the Unique identifier column means that the field does not form part of the primary key for the table. Any specific combination of values in the fields that form the primary key of a table must not appear on more than one row in that table when reported.

#### Reporting basis and units of measurement

Amounts in SRF 251.0 are to be reported as whole numbers.

Items on SRF 251.0 must be reported as at the end of the reporting period.

#### **Definitions**

Terms highlighted in **bold italics** indicate that the definition is provided in *Reporting Standard SRS 101.0 Definitions for Superannuation Data Collections* (SRS 101.0).

## **Specific instructions**

### **Table 1: Insurance arrangements**

Report in table 1 all *insurance policies*, currently or previously held by the *RSE licensee* which:

- 1) Were *in force* at any time during the reporting period or in the five years prior to the start of the reporting period; or
- 2) For which one or more of the following activities occurred during the reporting period:
  - a) Premiums were paid to the insurer; or
  - b) Claims were received, processed or paid.
- 3) For the period ending 30 June 2021 only: For which one or more of the following activities occurred during the five years prior to the start of the reporting period:
  - a) Premiums were paid to the insurer; or
  - b) Claims were received, processed or paid.

Report each such *group insurance policy* as a separate line with a unique *insurance cluster identifier*.

Aggregate into *insurance clusters*, by insurer, all such individual insurance policies held by the RSE licensee. Report all *insurance clusters* that cover or covered five per cent or more of the total number of *member accounts* with *individual insurance policies*.

Where the *insurance policy* has previously been reported, the same *insurance cluster identifier* should be used as when the *insurance policy* was last reported.

The insurance clusters reported will cover all *group insurance policies*, but may not cover all *individual insurance policies* held by the RSE licensee in respect of members of the RSE or defined benefit RSE.

Column	Field name	Unique	Applicable to	Valid values	Description
		identifier			
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
2	Life Insurance Company Name Text		All filers	Free text	Report the <i>life insurance company</i> name.
3	Life Insurance Company Australian Business Number		All filers	11 digit valid ABN	Report the <i>life insurance company ABN</i> . Where the relevant organisation does not have an <i>ABN</i> , leave the <i>life insurance company ABN</i> field blank. For example, where the organisation is domiciled in an overseas jurisdiction.
4	Associate Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report whether the <i>life insurance</i> company is an associate of the RSE licensee.
5	Insurance Cluster Policy Reporting Level Type		All filers	<ul><li> Single Policy</li><li> Aggregated Policies</li></ul>	Report the <i>insurance reporting level</i> of the <i>insurance cluster</i> .
6	Insurance Cluster Policy Type		All filers	<ul> <li>Group Insurance         Policy</li> <li>Individual Insurance         Policy</li> </ul>	Report the <i>insurance policy type</i> of the <i>insurance cluster</i> .
7	Insurance Cluster Policy Count		All filers	Whole numbers	Report the number of <i>insurance policies</i> in the <i>insurance cluster</i> .
8	Insurance Policy Identifier		All filers	Free text	Report the <i>policy number</i> . Leave this field blank for <i>insurance clusters</i> with more than one <i>insurance policy</i> .
9	Insurance Cluster Open To New Members Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report whether the <i>insurance cluster</i> is open to new members.
10	Insurance Cluster Start Date		All filers	Date values (dd/mm/yyyy)	Report the <i>insurance cluster start</i> date.
11	Insurance Cluster End Date		All filers	Date values (dd/mm/yyyy)	Report the <i>insurance cluster end</i> date.

# **Insurance coverage**

## **Instruction Guide**

This instruction guide is designed to assist in the completion of *Reporting Form SRF 251.1 Insurance coverage* (SRF 251.1). This form collects information on the linkages between insurance policies and superannuation products, as well as the decisions that members are making in relation to their insurance cover within superannuation.

### General directions and notes

### Reporting level

SRF 251.1 must be completed for each *group insurance policy* within the RSE or defined benefit RSE which has been in force at any time during the reporting period.

### Reporting tables

Tables described in this reporting form list each of the data fields required to be reported. The data fields are listed sequentially in the column order that they will appear in the reported data set. Constraints on the data that can be reported for each field have also been provided.

The Unique identifier column indicates which field or fields form the primary key of the table. Where a field has 'Y' in the Unique identifier column, this denotes that this field forms part of the primary key for the table. A blank cell in the Unique identifier column means that the field does not form part of the primary key for the table. Any specific combination of values in the fields that form the primary key of a table must not appear on more than one row in that table when reported.

#### Reporting basis and unit of measurement

Amounts in SRF 251.1 are to be reported as whole numbers or whole dollars.

Items on SRF 251.1 must be reported as at the end of the reporting period, as at the start of the reporting period or with respect to transactions that occurred during the reporting period as specified.

These instructions specify the reporting basis and unit of measurement that apply to each item.

#### **Definitions**

Terms highlighted in *bold italics* indicate that the definition is provided in *Reporting Standard SRS 101.0 Definitions for Superannuation Data Collections* (SRS 101.0).

## **Specific instructions**

### **Table 1: Insurance offerings**

Report columns 1 to 4 and 8 as at the end of the reporting period. Report column 5 as at the start of the reporting period. Report columns 6 and 7 with respect to transactions that occurred during the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.
2	Superannuation Product Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters)	Report the superannuation product identifier.  The superannuation product identifier must correspond to a superannuation product identifier reported in SRF 605.0.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
3	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And         Permanent Disability         Insurance</li> <li>Income Protection         Insurance</li> <li>Bundled Life And         Total And         Permanent Disability         Insurance</li> <li>Bundled Life And         Income Protection         Insurance</li> <li>Bundled Total And         Permanent Disability         And Income         Protection Insurance</li> <li>Bundled Life Total         And Permanent         Disability And         Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the insurance cover type.
4	Insurance Default Cover Offered Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report if there is <i>default cover</i> offered for the specified insurance cover type.
5	Insurance Cover Superannuation Product Start Period Member		All filers	Whole numbers	Report the number of <i>member accounts</i> with insurance cover at the start of the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
	Accounts Count				
6	Insurance Cover Superannuation Product New Business Member Accounts Count		All filers	Whole numbers	Report the number of <i>member accounts</i> that had cover at the end of the reporting period that did not have cover at the start of the reporting period.
7	Insurance Cover Superannuation Product Ceased Member Accounts Count		All filers	Whole numbers	Report the number of <i>member accounts</i> that had cover at the start of the reporting period that did not have cover at the end of the reporting period.
8	Insurance Cover Superannuation Product End Period Member Accounts Count		All filers	Whole numbers	Report the number of <i>member accounts</i> with insurance cover at the end of the reporting period.

### **Table 2: Member insurance choice**

Report Table 2 as at the end of the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the <i>insurance cluster</i> identifier.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
2	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And         Permanent Disability         Insurance</li> <li>Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the insurance cover type.
3	Insurance Default Cover Offered Indicator	Y	All filers	<ul><li>Yes</li><li>No</li></ul>	Report the <i>default cover offered</i> indicator.  i.e. would the member have cover at the end of the reporting period if they had made no elections or applications regarding insurance cover.
4	Insurance Current Level Cover Type	Y	All filers	<ul> <li>No Cover</li> <li>Less Cover Than Default</li> <li>Default Level Of Cover</li> <li>More Cover Than Default No Underwriting</li> <li>More Cover Than Default With Underwriting</li> </ul>	Report the <i>current level of cover</i> .  i.e. how does the member's current level of cover compare the level of cover that they would have should they have made no elections or applications regarding insurance cover.
5	Insurance Cover Member Accounts Count		All filers	Whole numbers	Report the number of <i>member accounts</i> with insurance cover.
6	Insurance Cover		All filers	Whole dollars	Report the <i>aggregate cover</i> of

Column	Field name	Unique identifier	Applicable to	Valid values	Description
	Aggregate Amount				<i>member accounts</i> with insurance cover. For <i>IP Insurance</i> this must be
					specified as an annual amount.

# **Insurance payments**

## **Instruction Guide**

This instruction guide is designed to assist in the completion of *Reporting Form SRF 251.2 Insurance payments* (SRF 251.2). This form collects information on premium payments made to insurers and the claims management process.

### General directions and notes

#### Reporting level

SRF 251.2 must be completed for each RSE or defined benefit RSE.

### Reporting tables

Tables described in this reporting form list each of the data fields required to be reported. The data fields are listed sequentially in the column order that they will appear in the reported data set. Constraints on the data that can be reported for each field have also been provided.

The Unique identifier column indicates which field or fields form the primary key of the table. Where a field has 'Y' in the Unique identifier column, this denotes that this field forms part of the primary key for the table. A blank cell in the Unique identifier column means that the field does not form part of the primary key for the table. Any specific combination of values in the fields that form the primary key of a table must not appear on more than one row in that table when reported.

#### Reporting basis and unit of measurement

Amounts in SRF 251.2 are to be reported as whole numbers or whole dollars.

Items on SRF 251.2 must be reported as at the end of the reporting period or with respect to transactions that occurred during the reporting period. Unless otherwise specified, report information with respect to transactions that occurred during the reporting period.

These instructions specify the reporting basis and unit of measurement that applies to each item.

#### **Definitions**

Terms highlighted in *bold italics* indicate that the definition is provided in *Reporting Standard SRS 101.0 Definitions for Superannuation Data Collections* (SRS 101.0).

## **Specific instructions**

### Table 1: Premiums paid

Report all premiums paid to insurers or rebates received during the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.
2	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And         Permanent         Disability Insurance</li> <li>Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the <i>insurance cover type</i> .
3	Insurance Cover Year Date	Y	All filers	Date (yyyy)	Report the <i>year of cover</i> .
4	Insurance Premium Collected Amount		All filers	Whole dollars	Report the <i>insurance premium</i> collected.
5	Insurance Premium Paid Amount		All filers	Whole dollars	Report the <i>insurance premium paid</i> to the insurer.

Column	Field name	Unique	Applicable to	Valid values	Description
		identifier			
6	Insurance Premium		All filers	Whole dollars	Report the <i>insurance premium rebate</i>
	Rebate Amount				<i>received</i> from the insurer.
7	Insurance Premium		All filers	Whole dollars	Report the <i>insurance premium rebate</i>
	Rebate Paid to Members				paid to members.
	Amount				

### Table 2: Claims admitted

Report all claims that were admitted during the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.
2	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And Permanent         Disability Insurance</li> <li>Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the <i>insurance cover type</i> .
3	Insurance Incident Year Date	Y	All filers	Date (yyyy)	Report the <i>year of incident</i> .
4	Insurance Claim Admitted Count		All filers	Whole numbers	Report the number of <i>claims admitted</i> . For example, for <i>IP Insurance</i> report the total number of <i>IP Insurance</i> claims admitted during the period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
5	Insurance Claim Admitted Amount		All filers	Whole dollars	Report the aggregate cover of claims admitted. For example, for Life Insurance report the total value of Life Insurance claims admitted during the period.  For IP Insurance report the total annual insured amount for the admitted claims.
6	Insurance Average Claim Duration Number		All filers	Whole numbers	Report the average <i>claim duration</i> in days for claims admitted during the period.

## Table 3: Claims paid

Report all claims that were paid during the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.
2	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And         Permanent Disability         Insurance</li> <li>Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the insurance cover type.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
3	Insurance Incident Year Date	Y	All filers	Date (yyyy)	Report the <i>year of incident</i> .
4	Insurance Claim Admitted Year Date	Y	All filers	Date (yyyy)	Report the <i>year of admittance</i> .
5	Insurance Claim Payer Type	Y	All filers	<ul><li>RSE licensee</li><li>Insurer</li><li>Other</li><li>Not Applicable</li></ul>	Report the claims paid to member by.
6	Insurance Claim Paid Count		All filers	Whole numbers	Report the number of <i>claims paid</i> in the reporting period. For example, for <i>IP Insurance</i> report the total number of <i>IP Insurance</i> claims paid during the period.
7	Insurance Claim Paid Amount		All filers	Whole dollars	Report the value of <i>claims paid</i> during the period. For example, for <i>IP Insurance</i> report the total value of <i>IP Insurance</i> claims for the period.

# Table 4: Claims processing

Report all claims that were processed during the reporting period.

Column	Field name	Unique	Applicable to	Valid values	Description
		identifier			
1	Insurance Cluster	Y	All filers	No more than 20 alpha-	Report the <i>insurance cluster</i>
	Identifier			numeric characters (with	identifier.
				no special characters).	

Column	Field name	Unique identifier	Applicable to	Valid values	Description
2	Insurance Cover Type	Y	All filers	<ul> <li>Life Insurance</li> <li>Total And         Permanent Disability         Insurance</li> <li>Income Protection         Insurance</li> <li>Other Insurance</li> </ul>	Report the <i>insurance cover type</i> .
3	Insurance Claim Start Period Undetermined Count		All filers	Whole numbers	Report the number of <i>undetermined claims</i> as at the beginning of the reporting period.
4	Insurance Claim Received Count		All filers	Whole numbers	Report the number of <i>claims received</i> .
5	Insurance Claim Reopened Count		All filers	Whole numbers	Report the number of <i>claims re-opened</i> .
6	Insurance Claim Withdrawn Count		All filers	Whole numbers	Report the number of <i>claims</i> withdrawn.
7	Insurance Claim Admitted Count		All filers	Whole numbers	Report the number of <i>claims</i> admitted.
8	Insurance Claim Declined Count		All filers	Whole numbers	Report the number of <i>claims declined</i> .
9	Insurance Claim Finalised Other Count		All filers	Whole numbers	Report the number of <i>claims finalised</i> - other.
10	Insurance Claim End Period Undetermined Count		All filers	Whole numbers	Report the number of <i>undetermined claims</i> as at the end of the reporting period.
11	Insurance Claim Average Undetermined Duration Number		All filers	Whole numbers	Report the average <i>undetermined claim duration</i> in days as at the end of the reporting period.

Table 5: TPD assessment

Report TPD claims that were processed during the reporting period.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the insurance cluster identifier.
2	Assessment Criteria Total And Permanent Disability Type	Y	All filers	<ul> <li>Activities Of Daily Life</li> <li>Any Occupation</li> <li>Own Occupation</li> <li>Other</li> </ul>	Report the TPD assessment criteria.
3	Assessment Criteria Other Total And Permanent Disability Description Text	Y	All filers	Free text	Where 'Other' has been selected in Column 2, report the description of the other <i>TPD assessment criteria</i> . Please use separate entries should there be multiple definitions that need to be reported. Report 'not applicable' or '0' for this item if 'Activities Of Daily Life', 'Any Occupation', or 'Own Occupation' have been selected for Column 2 of this table.
4	Insurance Claim Assessment Type	Y	All filers	<ul><li>Admitted</li><li>Declined</li><li>Finalised Other</li></ul>	Report the <i>claim assessment</i> .
5	Insurance Claim Total And Permanent Disability Count		All filers	Whole numbers	Report the number of <i>claims</i> .

Column	Field name	Unique identifier	Applicable to	Valid values	Description
6	Insurance Claim Total		All filers	Whole dollars	Report the <i>aggregate cover</i> of <i>TPD</i>
	And Permanent Disability				insurance claims finalised.
	Amount				

# **Insurance premiums**

## **Instruction Guide**

This instruction guide is designed to assist in the completion of *Reporting Form SRF 251.3 Insurance premiums* (SRF 251.3). This form collects information on insurance premiums disclosed to members on a forward-looking basis.

#### General directions and notes

#### Reporting level

SRF 251.3 must be completed for each *group insurance policy* within an RSE or defined benefit RSE in force as at the end of the reporting period.

Reporting in SRF 251.3 must include each *group insurance policy* that is offered on a default basis and has been reported as such in 'Insurance Default Cover Offered Indicator' (SRF 251.1 Table 1, Column 4).

#### Reporting tables

Tables described in this reporting form list each of the data fields required to be reported. The data fields are listed sequentially in the column order that they will appear in the reported data set. Constraints on the data that can be reported for each field have also been provided.

The Unique identifier column indicates which field or fields form the primary key of the table. Where a field has 'Y' in the Unique identifier column, this denotes that this field forms part of the primary key for the table. A blank cell in the Unique identifier column means that the field does not form part of the primary key for the table. Any specific combination of values in the fields that form the primary key of a table must not appear on more than one row in that table when reported.

#### Reporting basis and unit of measurement

Amounts in SRF 251.3 are to be reported as percentages, whole numbers or whole dollars. Percentages are to be reported as an unconverted

number to two decimal places. For example, 12.34 per cent is to be reported as 0.1234.

Items on SRF 251.3 must be reported as at the end of the reporting period, or, where an RSE licensee is submitting ad-hoc information, as at the date of the change.

These instructions specify the reporting basis and unit of measurement that applies to each item.

#### **Definitions**

Terms highlighted in *bold italics* indicate that the definition is provided in *Reporting Standard SRS 101.0 Definitions for Superannuation Data Collections* (SRS 101.0).

## **Specific instructions**

#### Table 1: Insurance tables

Table 1 defines insurance tables that are used to group premiums disclosed in Table 2. Report under Table 1 to define all insurance tables for each *group insurance policy* within the RSE.

Where different premium rates apply to different occupation categories, report a row with a different *Insurance Table Identifier* for each premium rate in Table 1. RSE licensees should report 'Yes' in 'Occupation Category Cover Included Indicator' columns (SRF 251.3 Table 1, Columns 7 to 12) for one or more occupation categories that would be covered under the RSE's occupation definition.

Reporting in SRF 251.3 must include each *group insurance policy* that is offered on a default basis and has been reported as such in 'Insurance Default Cover Offered Indicator' (SRF 251.1 Table 1, Column 4).

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Table Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the <i>insurance table identifier</i> .
2	Insurance Cluster Identifier		All filers	No more than 20 alphanumeric characters (with no special characters).	Report the <i>insurance cluster</i> identifier.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
3	Insurance Cluster Subgroup Text		All filers	Free text	Report the <i>insurance cluster</i> subgroup.
4	Insurance Cover Type		All filers	<ul> <li>Life Insurance</li> <li>Total And Permanent Disability Insurance</li> <li>Income Protection Insurance</li> <li>Bundled Life And Total And Permanent Disability Insurance</li> <li>Bundled Life And Income Protection Insurance</li> <li>Bundled Total And Permanent Disability And Income Protection Insurance</li> <li>Bundled Life Total And Permanent Disability And Income Protection Insurance</li> <li>Other Insurance</li> </ul>	Report the insurance cover type.
5	Worker Category Text		All filers	Free text	Report the worker category.
6	Worker Category Default Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report the <i>default worker category</i> indicator.
7	Occupation Category 1 Cover Included Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report the <i>includes cover for category 1 occupations</i> indicator.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
8	Occupation Category 2 Cover Included Indicator		All filers	<ul><li>Yes</li><li>No</li></ul>	Report the includes cover for category 2 occupations.
9	Occupation Category 3 Cover Included Indicator		All filers	• Yes • No	Report the <i>includes cover for category 3 occupations</i> indicator.
10	Occupation Category 4 Cover Included Indicator		All filers	• Yes • No	Report the <i>includes cover for</i> category 4 occupations indicator.
11	Occupation Category 5 Cover Included Indicator		All filers	• Yes • No	Report the <i>includes cover for</i> category 5 occupations indicator.
12	Occupation Category 6 Cover Included Indicator		All filers	• Yes • No	Report the <i>includes cover for</i> category 6 occupations indicator.
13	Smoker Status Type		All filers	<ul><li>Smoker</li><li>Non Smoker</li><li>Aggregate</li></ul>	Report the <i>smoker status</i> .
14	Smoker Status Default Indicator		All filers	• Yes • No	Report the <i>default smoker status</i> indicator.
15	Insurance Cover Valuation Basis Type		All filers	<ul><li>Agreed Value</li><li>Indemnity Value</li><li>Not Applicable</li></ul>	Report the cover valuation basis.
16	Date Of Change		All filers	Date values (dd/mm/yyyy)	Where an RSE licensee makes a change to information relating to insurance, report the date of change. Where there is no change, leave this

Column	Field name	Unique identifier	Applicable to	Valid values	Description
					field blank.

### **Table 2: Insurance premiums**

Report the items in Table 2 for each premium disclosed for each insurance table defined in Table 1 as at the end of the reporting period. This table collects information on insurance premiums disclosed to members on a forward-looking basis.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
1	Insurance Table Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters).	Report the <i>insurance table identifier</i> .
2	Sex Type	Y	All filers	<ul> <li>Female</li> <li>Male</li> <li>Other</li> <li>Not Stated Or Inadequately Described</li> <li>Aggregate</li> </ul>	Report the <i>sex</i> of the insured person.
3	Member Age Number	Y	All filers	Whole numbers	Report the <i>age</i> of the insured person.
4	Insurance Income Protection Waiting Period Number	Y	All filers	Whole numbers	Report the <i>income protection waiting period</i> in days.  If the premium charged does not include cover for <i>income protection insurance</i> , report 999.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
5	Insurance Income Protection Benefit Period Type	Y	All filers	<ul> <li>Up To 1 Year</li> <li>Up To 2 Years</li> <li>Up To 5 Years</li> <li>Until Age 60</li> <li>Until Age 65</li> <li>Until Age 67</li> <li>Until Age 70</li> <li>Other</li> <li>Not Applicable</li> </ul>	Report the income protection benefit period.
6	Insurance Cover Default Life Insurance Cover Level Amount		All filers	Whole dollars	Report the <i>default level of cover</i> for life insurance as a dollar amount.
7	Insurance Cover Default Total And Permanent Disability Insurance Cover Level Amount		All filers	Whole dollars	Report the <i>default level of cover</i> for total and permanent disability insurance as a dollar amount.
8	Insurance Cover Default Income Protection Insurance Cover Level Amount		All filers	Whole dollars	Report the <i>default level of cover</i> for income protection insurance as a dollar amount.
9	Insurance Cover Default Cover Level Salary Percent		All filers	Percentage to 2 decimal places	Report the <i>default level of cover</i> as a percentage of salary.
10	Insurance Cover Cost Amount		All filers	Whole dollars	Report the annual <i>cost of cover</i> for the <i>default level of cover</i> .
					Where the default level of cover has been expressed as a percentage of salary, report the annual <i>cost of cover</i>

Column	Field name	Unique identifier	Applicable to	Valid values	Description
					per \$1000 of cover.
11	Insurance Premium Members Tax Rebate Amount		All filers	Whole dollars	Report the <i>premium tax rebate</i> provided to members.
12	Date Of Change		All filers	Date values (dd/mm/yyyy)	Where an RSE licensee makes a change to information relating to insurance, report the date of change. Where there is no change, leave this field blank.

# Insurance table arrangements

## **Instruction Guide**

This instruction guide is designed to assist in the completion of *Reporting Form SRF 251.4 Insurance table arrangements* (SRF 251.4). This form collects information on the insurance arrangements of each RSE or defined benefit RSE.

### General directions and notes

#### Reporting level

SRF 251.4 must be completed for each *group insurance policy* within the RSE or defined benefit RSE which has been in force at any time during the reporting period.

#### Reporting tables

Tables described in this reporting form list each of the data fields required to be reported. The data fields are listed sequentially in the column order that they will appear in the reported data set. Constraints on the data that can be reported for each field have also been provided.

The Unique identifier column indicates which field or fields form the primary key of the table. Where a field has 'Y' in the Unique identifier column, this denotes that this field forms part of the primary key for the table. A blank cell in the Unique identifier column means that the field does not form part of the primary key for the table. Any specific combination of values in the fields that form the primary key of a table must not appear on more than one row in that table when reported.

### Reporting basis and units of measurement

*Member accounts* are to be reported as whole numbers.

Items on SRF 251.4 must be reported as at the end of the reporting period, or, where an RSE licensee is submitting ad-hoc information, as at the

#### Date of Change.

These instructions specify the reporting basis and unit of measurement that applies to each item.

#### **Definitions**

Terms highlighted in *bold italics* indicate that the definition is provided in *Reporting Standard SRS 101.0 Definitions for Superannuation Data Collections* (SRS 101.0).

## **Specific instructions**

#### **Table 1: Insurance table arrangements**

Report Table 1 as at the end of the reporting period. Report the intermediary type and the number of member accounts for each combination of superannuation product identifier, insurance cluster identifier, insurance table identifier and insurance table arrangement identifier which has member accounts at the end of the reporting period. Each unique combination of superannuation product identifier, insurance cluster identifier, insurance table identifier and insurance table arrangement identifier is to be reported on a separate row. See Attachment A for an illustration of the relationship between superannuation product identifier, insurance cluster identifier, insurance table identifier and insurance table arrangement identifier.

RSE licensees must provide an update of the information required by SRF 251.4 in accordance with paragraph 8 of this Reporting Standard if an addition or deletion of any row in Table 1 is required.

Column	Field name	Unique	Applicable to	Valid values	Description
		identifier			
1	Superannuation Product Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters)	Report the superannuation product identifier.  The superannuation product identifier must correspond to a superannuation product identifier reported in SRF 605.0.

Column	Field name	Unique identifier	Applicable to	Valid values	Description
2	Insurance Cluster Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters)	Report the <i>insurance cluster identifier</i> .  The <i>insurance cluster identifier</i> must correspond to an <i>insurance cluster identifier</i> reported in SRF 251.0
3	Insurance Table Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters)	Report the <i>insurance table identifier</i> .  The <i>insurance table identifier</i> must correspond to an <i>insurance table identifier</i> reported in SRF 251.3.
4	Insurance Table Arrangement Identifier	Y	All filers	No more than 20 alphanumeric characters (with no special characters)	Report the <i>insurance table</i> arrangement identifier the insurance table identifiers are linked to.
5	Intermediary Type		All filers	<ul> <li>Employer-sponsor</li> <li>Promoter</li> <li>Australian Financial Services (AFS) Licensee</li> <li>Other intermediary type</li> <li>General</li> </ul>	Where the insurance table arrangement has been negotiated for the specific intermediary relationship, report the <i>intermediary type</i> . Where multiple types apply, report <i>other intermediary type</i> . Where the insurance table arrangement has not been negotiated for a type of intermediary relationship, report <i>general</i> .
6	Details Of Other Intermediary Type		All filers	Free text	Report the description of the <i>other</i> intermediary type.
7	Member Accounts Count		All filers	Whole numbers	Report the number of <i>member</i> accounts with insurance cover for each unique combination of superannuation product identifier, insurance cluster identifier, insurance table identifier and insurance table arrangement identifier

Column	Field name	Unique identifier	Applicable to	Valid values	Description
8	Date Of Change		All filers	Date values (dd/mm/yyyy)	Where an <i>RSE licensee</i> makes a change to information relating to insurance table arrangements, report the <i>date of change</i> . Where there is no change, leave this field blank.

# Attachment A

#### **Example of superannuation product and insurance identifiers (SRF 251.4 Table 1)**

