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We apologise for our technology outages

Updated - 1 November 2024

This week we're dealing with intermittent technology outages that are affecting many of you - our members.

For some of you this has meant a delay in receiving your fortnightly income payment, and getting your money into your account has been our top priority. All income payments have been processed and we're sincerely sorry about the impact this has had for you.

We will continue to keep you updated.