



APRA

Operations of Private Health Insurers

Australian Prudential Regulation Authority

2014-2015

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Forthcoming issues

This publication will be released according to the timetable published on the APRA website.

Revisions

Significant revisions to this publication, if any, are identified and quantified in the 'Notes on Statistics' section.

This publication will include revisions to previously published statistics if better source data becomes available or if compilation errors are uncovered.

APRA regularly analyses past revisions to identify potential improvements to the source data and statistical compilation techniques, in order to minimise the frequency and scale of any future revisions.

Notation

Details on tables may not add up to totals due to rounding of figures.

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About this report

This report is prepared pursuant to section 167 of the *Private Health Insurance (Prudential Supervision) Act 2015*. The report details the operations of private health insurers including details about:

- » premiums and other amounts payable to the fund;
- » fund benefits and other amounts payable out of the fund;
- » management expenses;
- » the balance of the fund as at the end of that year; and
- » how the assets of the fund have been invested.

Previous reports compiled by PHIAC included an overview of the private health insurance industry. APRA will publish an overview of the industry in APRA Insight. Insight provides information on APRA's main policy initiatives and key developments in all the financial industries that APRA supervises. Insight is available on APRA's website at <http://www.apra.gov.au/Insight/Pages/default.aspx>.

The report is based on statistics collected by the Private Health Insurance Administration Council (PHIAC) and APRA in the course of the regulation of the industry.

Most statistics in this report are derived from quarterly statistical collections, with the exception of funds' financial details, which are based on the annual audited returns.

Previous reports are available at <http://www.apra.gov.au/PHI/PHIAC-Archive/Pages/Industry-statistics.aspx>

List of registered private health insurers 2014-2015

ACA	ACA Health Benefits Fund Limited
AUHL	Australian Unity Health Limited
BUPA	BUPA Australia Pty Limited
CBHS	CBHS Health Fund Limited
CDH	Cessnock District Health Benefits Fund Limited
CUA	CUA Health Limited
Defence	Defence Health Limited
DHF	Doctors' Health Fund Pty Ltd, The
GMHBA	GMHBA Limited
GUC	Grand United Corporate Health Limited
HBF	HBF Health Limited
HCF	Hospitals Contribution Fund of Australia Limited, The
HCI	Health Care Insurance Limited
HG*	Healthguard Health Benefits Fund Limited
HIF	Health Insurance Fund of Australia Limited
HP	Health Partners Limited
HPL	health.com.au Pty Limited
Latrobe	Latrobe Health Services Limited
Mildura	Mildura District Hospital Fund Limited
MPL	Medibank Private Limited
Navy	Navy Health Ltd
NHBA	National Health Benefits Australia Pty Limited
NIB	NIB Health Funds Limited
Peoplecare	Peoplecare Health Limited
Phoenix	Phoenix Health Fund Limited
Police	Police Health Limited
QCH	Queensland Country Health Fund Limited
QTUH	Queensland Teachers' Union Health Fund Limited
RBHS	Reserve Bank Health Society Limited
RT	Railway & Transport Health Fund Limited
StLuke's	St Luke's Medical and Hospital Benefits Association
TFH	Teachers Federation Health Limited
Transport	Transport Health Pty Limited
Westfund	Westfund Limited

*Healthguard Health Benefits Fund Limited merged with HBF Health Limited on 30 June 2015

Table 1: Statement of financial performance 2014-2015

All figures \$'000	Revenue				Benefits		
	HIB Premium Revenue	Investment revenue	Net HRB and other revenue	Total revenue	Fund benefits	State ambulance levies	Total fund benefits
Industry	20,727,325	421,444	131,335	21,280,104	17,853,474	201,880	18,055,354
ACA	22,485	659	5	23,149	19,774	266	20,040
AUHL	631,993	12,935	1,337	646,265	529,009	3,751	532,760
BUPA	5,760,302	43,692	46,965	5,850,959	4,865,216	47,553	4,912,770
CBHS	324,031	11,959	191	336,181	293,329	4,064	297,393
CDH	9,923	604	-	10,527	9,579	202	9,782
CUA	117,281	2,403	0	119,684	101,917	637	102,554
Defence	367,746	21,590	4,500	393,836	346,679	3,258	349,937
DHF	55,773	1,557	-	57,330	45,215	565	45,780
GMHBA	376,356	11,610	(1,348)	386,619	324,437	1,364	325,801
GUC	140,444	3,719	1,240	145,404	113,721	1,557	115,278
HBF	1,287,623	54,755	8,414	1,350,792	1,137,504	172	1,137,676
HCF	2,347,189	83,593	4,608	2,435,390	2,072,030	44,243	2,116,273
HCI	15,676	436	-	16,112	14,303	20	14,322
HG	112,640	5,003	360	118,003	99,085	508	99,593
HIF	126,425	4,011	1,309	131,746	111,373	420	111,793
HP	127,560	2,983	3,430	133,973	117,985	35	118,020
HPL	108,702	989	2	109,693	98,914	1,700	100,614
Latrobe	137,366	5,258	172	142,796	123,134	281	123,415
Mildura	36,544	1,941	517	39,002	33,132	133	33,265
MPL	5,794,526	93,115	50,799	5,938,441	4,957,944	46,666	5,004,610
Navy	63,768	2,922	82	66,773	58,833	824	59,658
NHBA	26,126	468	-	26,594	19,740	244	19,985
NIB	1,429,516	23,759	11,938	1,465,213	1,210,920	28,237	1,239,157
Peoplecare	113,501	2,858	99	116,458	96,978	1,380	98,358
Phoenix	28,621	679	7	29,308	25,942	374	26,316
Police	97,724	1,996	23	99,743	85,368	28	85,395
QCH	82,496	(534)	(499)	81,463	69,980	38	70,018
QTUH	128,020	3,234	(893)	130,361	122,181	55	122,236
RBHS	12,384	363	0	12,747	10,491	158	10,649
RT	93,855	2,228	(2,274)	93,808	78,349	1,018	79,368
StLuke's	91,318	3,485	-	94,803	83,245	75	83,320
TFH	485,702	12,581	1,203	499,486	428,099	10,162	438,261
Transport	18,793	616	-	19,409	16,438	53	16,491
Westfund	154,915	3,976	(851)	158,041	132,629	1,838	134,467

Table 1: Statement of financial performance 2014-15 (continued)

All figures \$'000	Expenses				Profitability					
	HIB expenses	HIB claims handling	Other expenses*	Total expenses	Surplus/ (deficit) before tax	Taxation expense	Surplus/ (deficit) after tax	Gross margin	Management expenses	Net margin
Industry	1,406,698	345,703	22,754	1,775,155	1,449,594	316,104	1,133,490	12.9%	8.5%	4.4%
ACA	1,221	920	-	2,141	967	-	967	10.9%	9.5%	1.4%
AUHL	49,110	14,117	3,107	66,334	47,171	12,797	34,374	15.7%	10.0%	5.7%
BUPA	369,943	100,972	-	470,915	467,275	138,532	328,743	14.7%	8.2%	6.5%
CBHS	16,397	5,171	-	21,569	17,219	-	17,219	8.2%	6.7%	1.6%
CDH	853	257	-	1,110	(365)	-	(365)	1.4%	11.2%	-9.8%
CUA	9,586	2,213	-	11,799	5,331	2,848	2,482	12.6%	10.1%	2.5%
Defence	17,330	5,239	220	22,789	21,111	-	21,111	4.8%	6.1%	-1.3%
DHF	4,342	1,990	-	6,332	5,218	1,466	3,752	17.9%	11.4%	6.6%
GMHBA	32,451	5,107	-	37,559	23,259	-	23,259	13.4%	10.0%	3.5%
GUC	19,588	1,634	145	21,367	8,759	2,636	6,123	17.9%	15.1%	2.8%
HBF	119,339	19,972	980	140,291	72,824	-	72,824	11.6%	10.8%	0.8%
HCF	141,065	24,076	948	166,089	153,028	-	153,028	9.8%	7.0%	2.8%
HCI	1,545	502	-	2,047	(257)	-	(257)	8.6%	13.1%	-4.4%
HG	10,410	1,133	-	11,543	6,868	-	6,868	11.6%	10.2%	1.3%
HIF	18,583	2,489	-	21,073	(1,121)	-	(1,121)	11.6%	16.7%	-5.1%
HP	10,782	1,903	-	12,685	3,268	-	3,268	7.5%	9.9%	-2.5%
HPL	4,677	1,656	-	6,333	2,747	203	2,544	7.4%	5.8%	1.6%
Latrobe	11,037	1,717	-	12,754	6,626	-	6,626	10.2%	9.3%	0.9%
Mildura	1,171	1,889	-	3,060	2,676	-	2,676	9.0%	8.4%	0.6%
MPL	370,354	106,722	13,174	490,249	443,582	125,897	317,685	13.6%	8.2%	5.4%
Navy	4,209	2,073	-	6,282	833	-	833	6.4%	9.9%	-3.4%
NHBA	1,157	867	-	2,025	4,585	1,375	3,210	23.5%	7.7%	15.8%
NIB	102,084	15,185	3,338	120,608	105,447	30,057	75,391	13.3%	8.2%	5.1%
Peoplecare	5,970	3,868	-	9,838	8,262	-	8,262	13.3%	8.7%	4.7%
Phoenix	1,668	1,047	-	2,715	277	-	277	8.1%	9.5%	-1.4%
Police	4,903	1,690	3	6,597	7,752	-	7,752	12.6%	6.7%	5.9%
QCH	5,372	3,018	-	8,390	3,056	-	3,056	15.1%	10.2%	5.0%
QTUH	9,635	2,169	-	11,804	(3,678)	-	(3,678)	4.5%	9.2%	-4.7%
RBHS	813	678	-	1,490	607	-	607	14.0%	12.0%	2.0%
RT	10,378	1,055	839	12,272	2,168	-	2,168	15.4%	12.2%	3.3%
StLuke's	6,851	2,936	-	9,788	1,696	-	1,696	8.8%	10.7%	-2.0%
TFH	28,130	5,740	-	33,870	27,355	-	27,355	9.8%	7.0%	2.8%
Transport	1,429	450	-	1,879	1,039	295	744	12.2%	10.0%	2.2%
Westfund	14,314	5,248	-	19,562	4,011	-	4,011	13.2%	12.6%	0.6%

*Other expenses includes borrowing costs and all other costs paid/payable from the fund.

Table 2: Statement of financial position - June 2015

All figures \$'000	Health Benefits Fund Assets										
	Financial assets	Investments									Total assets
	Cash	Equities	Interest bearing assets	Property	Subsidiary & associated entities	Loans	Receivables	Intangibles DAC & FTBS	Pre-paid expenses	Other	
Industry	970,344	1,300,425	7,018,219	516,542	102,298	12,209	58,899	577,934	29,004	1,243,105	11,828,980
ACA	1,122	-	20,471	-	-	-	183	452	13	1,069	23,310
AUHL	43,021	26,748	165,410	32,621	-	10,138	540	20,237	257	46,219	345,192
BUPA	294,603	-	1,115,681	-	-	-	12,919	52,676	7,568	257,471	1,740,917
CBHS	19,680	53,975	154,043	-	-	-	1,577	-	178	8,985	238,437
CDH	1,298	-	7,215	532	-	-	59	-	0	752	9,856
CUA	5,814	-	68,385	-	-	-	91	5,173	-	5,695	85,158
Defence	13,485	76,813	239,810	-	-	-	502	520	291	17,558	348,979
DHF	5,631	-	37,500	-	-	-	48	-	37	5,211	48,427
GMHBA	62,877	22,788	163,166	4,921	1,070	650	1,709	6,393	332	21,790	285,697
GUC	18,161	7,317	39,805	9,266	-	-	4,868	2,809	385	4,726	87,336
HBF	52,050	276,377	1,102,867	6,156	11,291	64	6,060	95	2,327	128,850	1,586,136
HCF	89,189	206,102	997,944	110,024	69,306	100	7,840	105,416	2,803	96,401	1,685,125
HCI	1,903	-	12,825	945	-	-	7	-	65	689	16,434
HG	-	-	-	-	-	-	-	-	-	-	-
HIF	9,923	15,897	65,818	16,847	0	-	402	1,224	249	5,091	115,451
HP	8,417	26,605	21,824	30,325	-	-	309	-	561	42,137	130,179
HPL	32,523	-	6,000	-	-	-	140	1,741	77	2,481	42,962
Latrobe	8,148	-	156,388	11,116	2,128	-	238	774	156	8,520	187,468
Mildura	5,266	-	64,091	7,897	-	-	83	0	176	6,756	84,270
MPL	110,454	419,368	1,549,152	141,443	17,523	-	10,558	301,832	7,270	406,622	2,964,221
Navy	8,286	25,201	41,129	3,600	-	-	109	-	194	4,502	83,021
NHBA	1,184	-	12,000	-	-	-	28	373	48	738	14,371
NIB	54,495	57,759	312,458	41,071	-	942	4,182	70,803	2,378	42,893	586,980
Peoplecare	3,168	6,357	65,378	4,924	0	-	244	1,036	358	5,451	86,916
Phoenix	2,099	-	19,519	-	-	-	111	214	56	2,248	24,247
Police	17,486	8,482	32,771	3,925	-	-	1,191	420	-	2,831	67,107
QCH	8,465	2,101	50,755	24,740	-	-	86	-	357	3,786	90,290
QTUH	11,565	24,141	4,039	18,789	-	-	146	2,479	459	56,931	118,549
RBHS	1,027	-	11,000	-	-	-	3	-	22	785	12,838
RT	3,113	3,500	36,410	18,891	980	-	-	1,517	350	8,162	72,922
StLuke's	7,272	13,178	61,234	6,657	0	315	1,995	533	117	5,437	96,739
TFH	50,796	26,990	248,495	9,078	-	-	2,034	689	1,829	29,129	369,041
Transport	4,138	725	11,785	-	-	-	292	-	-	740	17,680
Westfund	13,687	-	122,851	12,772	-	-	345	527	93	12,449	162,724

Table 2: Statement of financial position - June 2015 (continued)

All figures \$'000	Health Benefits Fund Liabilities							Total liabilities	Total assets – total liabilities
	Total assets	Unearned premium liabilities	Unpresented & outstanding claims	Other fund liabilities	Interest bearing liabilities	Payables provisions & other liabilities			
Industry	11,828,980	2,547,581	1,703,207	195,647	32,139	758,810	5,237,383	6,591,597	
ACA	23,310	2,103	1,839	-	-	508	4,451	18,859	
AUHL	345,192	109,254	58,656	-	30,000	22,513	220,424	124,768	
BUPA	1,740,917	653,870	434,328	20,331	-	121,108	1,229,636	511,281	
CBHS	238,437	26,861	31,907	8,871	-	3,921	71,560	166,877	
CDH	9,856	1,480	740	-	-	665	2,885	6,971	
CUA	85,158	7,275	8,316	2,550	-	3,357	21,498	63,660	
Defence	348,979	38,598	41,124	8,201	-	6,009	93,933	255,047	
DHF	48,427	20,616	3,672	79	-	4,466	28,833	19,594	
GMHBA	285,697	44,256	30,196	21,359	-	5,878	101,689	184,008	
GUC	87,336	11,298	14,608	7,143	-	4,571	37,619	49,716	
HBF	1,586,136	276,563	106,786	-	-	26,754	410,104	1,176,032	
HCF	1,685,125	274,226	158,619	13,170	-	123,222	569,236	1,115,889	
HCI	16,434	2,219	794	79	-	812	3,903	12,531	
HG	-	-	-	-	-	-	-	-	
HIF	115,451	18,874	15,294	4,483	-	2,938	41,589	73,861	
HP	130,179	7,992	7,139	-	-	8,138	23,270	106,909	
HPL	42,962	7,525	9,821	9,884	-	995	28,226	14,736	
Latrobe	187,468	22,962	10,510	-	-	7,977	41,449	146,019	
Mildura	84,270	7,168	3,467	-	-	2,196	12,831	71,439	
MPL	2,964,221	725,526	569,153	37,898	-	276,111	1,608,688	1,355,534	
Navy	83,021	11,670	6,399	-	-	1,606	19,675	63,346	
NHBA	14,371	1,389	1,961	408	-	455	4,214	10,157	
NIB	586,980	128,271	87,857	47,929	1,302	90,460	355,819	231,162	
Peoplecare	86,916	7,444	9,218	2,544	-	3,038	22,243	64,672	
Phoenix	24,247	3,692	2,230	-	-	2,194	8,116	16,131	
Police	67,107	2,065	4,890	2,845	-	1,491	11,291	55,816	
QCH	90,290	10,973	4,682	1,839	-	1,212	18,706	71,584	
QTUH	118,549	20,911	8,213	14	-	3,970	33,108	85,441	
RBHS	12,838	445	1,239	-	-	33	1,717	11,121	
RT	72,922	13,184	9,438	-	-	2,360	24,982	47,940	
StLuke's	96,739	10,758	5,101	-	837	2,304	19,001	77,738	
TFH	369,041	47,372	36,851	5,700	-	21,506	111,430	257,611	
Transport	17,680	3,140	2,233	322	-	1,540	7,234	10,445	
Westfund	162,724	27,599	15,923	-	-	4,500	48,022	114,702	

Table 3: Membership, revenue and expenses 2014-15

	Policies			People		
	Hospital treatment	General treatment only	Whole fund	Hospital treatment	General treatment only	Whole fund
Industry	5,481,115	963,501	6,444,616	11,276,328	2,009,579	13,285,907
ACA	4,372	414	4,786	9,951	909	10,860
AUHL	180,560	17,390	197,950	303,940	34,505	338,445
BUPA	1,463,558	261,986	1,725,544	3,069,433	557,931	3,627,364
CBHS	78,546	9,626	88,172	181,891	20,881	202,772
CDH	2,524	179	2,703	5,202	361	5,563
CUA	29,423	7,950	37,373	57,335	16,324	73,659
Defence	97,764	15,561	113,325	220,613	22,187	242,800
DHF	12,855	205	13,060	27,318	383	27,701
GMHBA	112,773	15,471	128,244	230,033	32,554	262,587
GUC	27,001	787	27,788	72,453	1,557	74,010
HBF	358,669	115,105	473,774	702,266	218,188	920,454
HCF	607,528	68,346	675,874	1,348,188	153,539	1,501,727
HCI	3,647	778	4,425	7,912	1,705	9,617
HG	29,802	4,967	34,769	64,447	10,210	74,657
HIF	44,187	11,129	55,316	92,832	21,039	113,871
HP	29,622	9,867	39,489	61,435	20,233	81,668
HPL	37,464	1,473	38,937	88,515	2,481	90,996
Latrobe	41,008	2,148	43,156	80,167	4,594	84,761
Mildura	11,100	3,656	14,756	20,962	8,223	29,185
MPL	1,529,171	316,858	1,846,029	3,032,405	678,183	3,710,588
Navy	16,008	2,413	18,421	34,448	3,485	37,933
NHBA	5,371	333	5,704	12,216	649	12,865
NIB	451,313	58,584	509,897	885,115	116,253	1,001,368
Peoplecare	24,421	6,799	31,220	56,661	15,569	72,230
Phoenix	6,570	525	7,095	13,244	1,210	14,454
Police	17,488	2,348	19,836	46,313	5,840	52,153
QCH	19,713	433	20,146	46,221	716	46,937
QTUH	30,684	1,091	31,775	65,592	2,133	67,725
RBHS	2,294	40	2,334	4,526	73	4,599
RT	20,570	1,722	22,292	43,766	3,984	47,750
StLuke's	22,187	3,597	25,784	45,027	7,702	52,729
TFH	123,148	8,656	131,804	257,983	18,239	276,222
Transport	5,508	1,436	6,944	9,993	3,121	13,114
Westfund	34,266	11,628	45,894	77,925	24,618	102,543

Table 3: Membership, revenue and expenses 2014-15 (continued)

	Average Policies			Average People		
	Hospital treatment	General treatment only	Whole fund	Hospital treatment	General treatment only	Whole fund
Industry	5,425,539	932,212	6,357,751	11,186,532	1,958,786	13,145,317
ACA	4,372	396	4,768	9,957	870	10,827
AUHL	182,684	15,822	198,506	308,273	31,286	339,559
BUPA	1,447,792	253,119	1,700,910	3,040,200	542,499	3,582,699
CBHS	76,080	9,336	85,417	177,087	20,413	197,500
CDH	2,551	176	2,727	5,296	365	5,660
CUA	28,034	6,896	34,931	54,152	14,073	68,225
Defence	94,678	15,006	109,684	214,324	21,507	235,831
DHF	11,907	173	12,081	25,477	321	25,798
GMHBA	109,576	14,836	124,412	225,073	31,842	256,916
GUC	26,724	786	27,510	72,041	1,571	73,612
HBF	352,575	115,203	467,778	694,848	221,044	915,892
HCF	611,657	66,072	677,729	1,367,061	150,498	1,517,559
HCI	3,544	722	4,265	7,762	1,590	9,352
HG	29,231	4,483	33,714	63,886	9,234	73,120
HIF	38,650	10,102	48,753	81,084	19,066	100,150
HP	29,115	9,951	39,066	60,637	20,472	81,109
HPL	36,889	1,187	38,075	85,890	1,981	87,871
Latrobe	40,157	2,135	42,292	79,090	4,614	83,704
Mildura	10,929	3,630	14,558	20,598	8,188	28,785
MPL	1,529,196	307,833	1,837,029	3,032,221	663,131	3,695,352
Navy	15,561	2,314	17,875	33,689	3,347	37,035
NHBA	5,283	328	5,610	12,088	642	12,730
NIB	439,533	55,249	494,783	862,231	110,678	972,909
Peoplcare	24,433	6,592	31,025	56,993	15,013	72,006
Phoenix	6,399	483	6,882	12,968	1,115	14,083
Police	17,331	2,252	19,583	46,078	5,640	51,717
QCH	18,930	348	19,278	44,599	589	45,188
QTUH	28,837	999	29,835	61,922	1,923	63,845
RBHS	2,246	35	2,281	4,413	66	4,479
RT	20,719	1,620	22,339	44,223	3,781	48,004
StLuke's	21,705	3,328	25,032	44,004	7,132	51,136
TFH	118,913	8,219	127,131	250,222	17,406	267,628
Transport	4,716	948	5,663	8,945	2,142	11,087
Westfund	34,593	11,637	46,230	79,202	24,749	103,951

Table 3: Membership, revenue and expenses 2014-15 (continued)

	Premium Revenue (\$'000)			Fund Benefits (\$'000)			Total	Management Expenses (\$ Per)	
	Hospital treatment	General treatment and ambulance	Total	Hospital treatment	General treatment and ambulance	State levies		Average policy	Average people
Industry	14,898,638	5,828,687	20,727,325	13,352,499	4,500,975	201,880	18,055,354	276	133
ACA	15,422	7,064	22,485	12,467	7,308	266	20,040	449	198
AUHL	470,660	161,333	631,993	414,659	114,350	3,751	532,760	319	186
BUPA	4,165,309	1,594,994	5,760,302	3,700,871	1,164,345	47,553	4,912,770	277	131
CBHS	222,258	101,773	324,031	200,733	92,596	4,064	297,393	253	109
CDH	8,050	1,872	9,923	8,383	1,196	202	9,782	407	196
CUA	84,129	33,152	117,281	73,552	28,366	637	102,554	338	173
Defence	274,846	92,900	367,746	258,229	88,450	3,258	349,937	206	96
DHF	42,295	13,478	55,773	33,775	11,440	565	45,780	524	245
GMHBA	281,284	95,072	376,356	245,421	79,015	1,364	325,801	302	146
GUC	80,513	59,932	140,444	69,456	44,265	1,557	115,278	771	288
HBF	903,112	384,512	1,287,623	805,708	331,796	172	1,137,676	298	152
HCF	1,778,582	568,607	2,347,189	1,607,014	465,016	44,243	2,116,273	244	109
HCI	11,509	4,167	15,676	10,691	3,612	20	14,322	480	219
HG	85,663	26,977	112,640	77,736	21,349	508	99,593	342	158
HIF	83,413	43,012	126,425	77,936	33,437	420	111,793	432	210
HP	81,934	45,626	127,560	75,957	42,028	35	118,020	325	156
HPL	83,725	24,977	108,702	74,540	24,373	1,700	100,614	166	72
Latrobe	121,088	16,278	137,366	113,493	9,641	281	123,415	302	152
Mildura	26,469	10,075	36,544	25,288	7,845	133	33,265	210	106
MPL	4,115,729	1,678,797	5,794,526	3,699,761	1,258,182	46,666	5,004,610	260	129
Navy	47,123	16,645	63,768	42,906	15,927	824	59,658	351	170
NHBA	19,243	6,884	26,126	14,530	5,211	244	19,985	361	159
NIB	966,497	463,019	1,429,516	884,348	326,572	28,237	1,239,157	237	121
Peoplecare	78,641	34,860	113,501	66,556	30,422	1,380	98,358	317	137
Phoenix	20,965	7,656	28,621	18,887	7,054	374	26,316	394	193
Police	61,949	35,775	97,724	52,118	33,250	28	85,395	337	127
QCH	61,902	20,594	82,496	52,548	17,431	38	70,018	435	186
QTUH	86,327	41,694	128,020	88,137	34,044	55	122,236	396	185
RBHS	7,122	5,262	12,384	5,684	4,807	158	10,649	653	333
RT	70,193	23,662	93,855	59,441	18,909	1,018	79,368	512	238
StLuke's	67,507	23,811	91,318	62,048	21,197	75	83,320	391	191
TFH	347,691	138,011	485,702	303,836	124,263	10,162	438,261	266	127
Transport	13,322	5,471	18,793	11,907	4,532	53	16,491	332	170
Westfund	114,167	40,748	154,915	103,884	28,744	1,838	134,467	423	188

Table 4: Health-related business 2014-15

All figures \$'000	Revenue				Expenses		
	Overseas students health cover	Overseas visitors cover	Other health-related activities	Total revenue	OSHC and OVC	Other health-related activities	Total Expenses
Industry	126,928	293,568	130,316	550,812	341,653	123,928	465,581
ACA	-	-	-	-	-	-	-
AUHL	-	6,273	-	6,273	4,936	-	4,936
BUPA	34,052	151,799	-	185,850	138,887	-	138,887
CBHS	-	116	-	116	54	-	54
CDH	-	-	-	-	-	-	-
CUA	-	-	-	-	-	-	-
Defence	-	-	-	-	-	-	-
DHF	-	-	-	-	-	-	-
GMHBA	-	178	942	1,120	21	2,447	2,468
GUC	-	20,692	-	20,692	19,448	-	19,448
HBF	-	5,096	16,791	21,887	3,970	11,099	15,069
HCF	-	2,097	44,245	46,342	1,250	40,485	41,734
HCI	-	-	-	-	-	-	-
HG	-	27	14	41	9	-	9
HIF	-	4,633	-	4,633	3,387	-	3,387
HP	-	-	28,281	28,281	-	25,392	25,392
HPL	-	-	-	-	-	-	-
Latrobe	-	-	-	-	-	-	-
Mildura	-	-	10,795	10,795	-	10,338	10,338
MPL	67,475	72,775	-	140,249	121,131	-	121,131
Navy	-	-	-	-	-	305	305
NHBA	-	-	-	-	-	-	-
NIB	25,052	29,838	-	54,890	48,379	-	48,379
Peoplecare	350	-	2,559	2,909	173	2,680	2,853
Phoenix	-	-	-	-	-	-	-
Police	-	-	16	16	-	-	-
QCH	-	-	311	311	-	810	810
QTUH	-	-	8,649	8,649	-	9,636	9,636
RBHS	-	-	-	-	-	-	-
RT	-	-	1,391	1,391	-	3,665	3,665
StLuke's	-	-	-	-	-	-	-
TFH	-	-	9,419	9,419	-	9,281	9,281
Transport	-	-	-	-	-	-	-
Westfund	-	44	6,903	6,947	7	7,791	7,798

Glossary

Ambulance	Insurers can provide cover for emergency transport or other ambulance services under hospital, general treatment or ambulance only policies. Ambulance services are not covered by Medicare but may be covered in some states and territories through state government arrangements.
Ancillary	General Treatment services provided by health professionals, but are not classed as medical or hospital, and not covered by Medicare. These include services such as physiotherapy, dental and optical.
Benefits	<p>The amount paid by an insurer to a policy holder to cover health care costs. The financial section of this report refers to benefits reported in financial statements which are determined by application of accounting standards and are accrual based. These include claims incurred but not reported and claims that are processed but not yet paid.</p> <p>All other benefits statistics refer to benefits paid for hospital treatment and general treatment services that are derived on a cash basis.</p>
General treatment	<p>Treatment (including the provision of goods and services) that:</p> <p>(a) is intended to manage or prevent a disease, injury or condition; and</p> <p>(b) is not hospital treatment.</p>
Gross margin	The difference between total premium revenue and total cost of benefits, which include state levies, expressed as a percentage or in dollar terms.
HIB	Health insurance business: The business of undertaking liability, by way of insurance or an employee health benefits scheme that relates to hospital treatment and general treatment.
HRB	<p>Health-related business: Any one or more of the following:</p> <p>(a) a business of providing goods or services (or both) to manage or prevent diseases, injuries or conditions.</p> <p>(b) a business of undertaking liability, by way of insurance, to indemnify people who are ineligible for Medicare costs associated with providing treatment, goods or services that are provided to:</p> <ul style="list-style-type: none"> (i) those people in Australia (ii) manage or prevent diseases, injuries or conditions. <p>(c) a business of providing a financial service to assist people insured under complying health insurance products to meet the costs associated with treatment, goods or services that are provided to manage or prevent diseases, injuries or conditions.</p> <p>(d) any other business, or business included in a class of businesses, specified in the <i>Private Health Insurance (Health Benefits Fund Policy) Rules</i> for the purposes of this paragraph.</p>

Glossary (continued)

Hospital treatment	<p>Treatment (including the provision of goods and services) that is:</p> <p>(a) intended to manage a disease, injury or condition</p> <p>(b) provided to a person:</p> <ul style="list-style-type: none"> (i) by a person who is authorised by a hospital to provide treatment (ii) under the management or control of such a person. <p>(c) either:</p> <ul style="list-style-type: none"> (i) provided at a hospital (ii) provided or arranged with the direct involvement of a hospital.
Hospital-substitute treatment	<p>Means general treatment that:</p> <p>(a) substitutes for an episode of hospital treatment</p> <p>(b) is any of, or any combination of nursing, medical, surgical, podiatric surgical, diagnostic, therapeutic, prosthetic, pharmacological, pathology or other services intended to manage a disease, injury or condition.</p>
Person	A person covered by a health insurance policy.
Management expenses	The operating expenses incurred in the course of normal fund operations (e.g. salaries, commission, rent). The percentage relationship between management expenses and premium revenue will be influenced by such factors as the structure of an organisation, the level of contribution rates, assistance from employers in the case of some restricted access insurers, and establishment costs for new organisations.
Net margin	Gross margin less management expenses, expressed as a percentage of premium revenue.
State levies	Amounts payable to the New South Wales and Australian Capital Territory governments in respect of levies on policy holders of insurers for ambulance cover.
Unearned premium liabilities	The liability determined in respect of premiums paid in advance, being premiums paid for policies prior to the date of valuation which provides cover in respect of some period beyond the valuation date.

Notes on statistics

Source of data

On 1 July 2015, supervisory responsibilities were transferred from Private Health Insurance Administration Council (PHIAC) to APRA under the *Private Health Insurance (Prudential Supervision) Act 2015*.

This publication is compiled primarily from regulatory returns submitted to APRA under the *Financial Sector (Collection of Data) Act 2001* by authorised Private Health Insurance companies. Prior to 1 July 2015, PHIAC collected data from private health insurers.

Rounding

Most monetary amounts shown in tables and figures have been rounded to the nearest \$1,000. Where numbers have been rounded discrepancies may occur between sums of components items and totals. However, actual figures have been used in respect of the membership statistics reported. Most percentage amounts shown are rounded to one decimal place.



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