



5 March 2019

## SURVEY OF APRA-REGULATED INSTITUTIONS AND OTHER STAKEHOLDERS

In March and April, APRA will be conducting its sixth survey of regulated institutions and other relevant stakeholders to assist us in assessing APRA's performance and effectiveness. The survey is designed to gauge stakeholder views about APRA across the range of its activities, including those described in the Government's Statement of Expectations and APRA's corresponding Statement of Intent.

The first stakeholder survey was conducted in 2009, with subsequent surveys occurring every two years since. Over the past five surveys, APRA has used the results as important input into its strategic planning and operational effectiveness. As with previous surveys, APRA also intends to publish the results.

APRA has engaged Orima Research (Orima) to administer the survey. Representatives of Orima will contact an appropriate respondent for your organisation via email in the coming weeks to outline the process for completing the survey. While completion of the survey is voluntary, we very much encourage you to respond.

For those institutions that are part of a broader financial group, please complete the survey on the basis of your institution alone; all regulated institutions will be contacted individually where possible.

In most instances, the most appropriate respondent will be the person who liaises most with APRA, but the survey may need to be answered by more than one person within your organisation. When all questions have been answered, we would ask the Chief Executive Officer (or equivalent) to complete a declaration to endorse the responses prior to submitting the survey.

When completing the survey, please be open and frank in your answers. APRA will not be provided with any information that would enable it to identify individual responses, and the results will be published only in aggregate form.

If you have any questions about your participation in the survey, please contact our Communications Officer Leah Fischer on [leah.fischer@apra.gov.au](mailto:leah.fischer@apra.gov.au).

This letter does not contain the link to the survey. The link will be emailed by Orima in the coming weeks.

We look forward to your support for this initiative.

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'Wayne'.

Wayne Byres  
Chairman